



COMMUNITY RESOURCE DIRECTORY

Rent Control Agencies

Santa Monica Rent Control Board

1685 Main Street, Suite 202, Santa Monica, CA 90401
By Phone: Monday to Thursday 7:30-5:30, Alternate Fridays 8-5, closed alternate Fridays
In Person: 8-4:30, closed alternate Fridays
☎ (310) 458-8751
■ www.smgov.net/rentcontrol

Beverly Hills Rent Stabilization

455 N. Rexford Drive Rm 200, Beverly Hills, CA 90210
Monday to Thursday 7:30-5:30, Fridays 8-5
☎ (310) 285-1031
■ <http://www.beverlyhills.org/bhrent>

Los Angeles Rent Stabilization Board

MAIN OFFICE: 1200 W. 7TH St., Suite 100, Los Angeles, CA 90017
Monday to Friday 9-4
☎ Toll Free Hotline (866) 557-7368
WEST REGIONAL OFFICE: 1645 Corinth Ave., Suite 104, Los Angeles, CA, 90025
Monday, Wednesday & Friday 9 to 12 & 1 to 4 (Walk-ins only) ☎ Refer to Main office (866) 557-7368
■ <http://hcidla.lacity.org/contactus>

West Hollywood Rent Stabilization & Housing Department

8300 Santa Monica Blvd., 1st Floor, West Hollywood, CA 90069
Monday to Thursday 8-5, Fridays 8-4:30
☎ (323) 848-6450
■ <http://www.weho.org/city-government/rent-stabilization-housing>

Legal Services & Referrals

Legal Aid Foundation of LA

1640 5th Street, Suite 124, (Between Colorado & Olympic), Santa Monica, CA 90401
Monday to Friday 9-5, Legal clinic on Tuesday & Thursday at 6 pm BY APPOINTMENT ONLY
☎ (310) 899-6200 or (800) 399-4529
■ www.lafla.org/about-us/
❗ Provides legal assistance to very low to moderate-income Santa Monica residents on landlord/tenant issues, government benefits, domestic violence, and family law.

Bet Tzedek Legal Services

3250 Wilshire Blvd., 13th Floor, Los Angeles, CA 90010

Monday to Friday 9-5. By appointment only.

☎ (323) 939-0506 ■ www.bettzedek.org/services

📍 Provides a comprehensive range of free legal services including elder law, disability services, employment rights, housing, and government benefits.

C.E.S. (Coalition for Economic Survival) Tenants' Rights Clinic

Plummer Park (In the Community Building)

7377 Santa Monica Blvd, (Between Fairfax Ave & La Brea at Martel Ave.) Los Angeles (West Hollywood), CA 90046

Wednesdays 7 pm, Saturdays 10 am. Must arrive on time.

☎ (213) 252-4411 ■ www.cesinaction.org

📍 Tenants receive counseling & advice on evictions. Walk-ins accepted. No appointment necessary.

Eviction Defense Network

1930 Wilshire Blvd, Suite 208, Los Angeles, CA 90057

Monday to Thursday 9-9, Friday 9-6 (No Appt for new clients, arrive early)

☎ (213) 385-8112 ■ www.edn.la

📍 Provides legal representation on a sliding scale based on income. Initial consultation free.

Operates on a first-come, first-served drop-in basis. Paid consultants available with no wait time.

LA County Bar Association

Monday - Friday 8:45-5

☎ (213) 627-2727 ■ www.lacba.org ☎ (213) 243-1525 ■ www.smartlaw.org (Attorney Referrals)

📍 Free 30-minute consultation after which clients are charged the attorney's regular hourly rate

Santa Monica Bar Association

Monday to Friday 9-5

☎ (310) 581-5163 or email: smbaoffice@smba.net ■ www.smba.net

📍 Lawyer referral & information service. \$25 administrative fee.

Self-Help Legal Access Center

Santa Monica Court House, 1725 Main Street, Room 210, Santa Monica, CA 90401

Monday to Thursday 8:30-4 (Closed 12-1:30), Friday 8:30-12 noon

📍 Assistance provided on a drop-in basis. Center run by the Legal Aid Foundation of Los Angeles.

Mediation Services



Loyola Center for Conflict Resolution

919 Albany St., Los Angeles, CA 90015

☎ (213) 736-1145 ■ www.lls.edu/LCCR

📍 Face-to-Face or telephone assistance with Landlord/Tenant dispute resolution through mediation.

Fees waived for low-income tenants. Bilingual services available.

Beverly Hills Mediation Program (Part of LCCR)

919 Albany St., Los Angeles, CA 90015

☎ (213) 736-8386

📍 Please call for appointment.

Department of Consumer & Business Affairs—LA County

500 W. Temple, Room B-96, Los Angeles, CA 90012

Monday to Friday 8-4:30

☎ (800) 593-8222 or (213) 974-1452 ■ www.dcba.lacounty.gov

📍 State landlord-tenant law, consumer issues.

Small Claims



Small Claims Counseling—Inglewood Courthouse

One Regent Street, Room 260, Inglewood, CA 90301

Tuesday and Friday 8:30 – 12 & 1 – 4:30

☎ (310) 419-5165 or (310) 419-1396 ■ www.dcba.lacounty.gov or www.lacourt.org/courthouse/ing

📍 Provides procedural information. No walk-ins after 4:30

Small Claims Court Advisor—LA County

500 W. Temple Street, Room B-96, Los Angeles, CA 90012

Monday to Friday 8 - 4:30

☎ (800) 593-8222 or (213) 974-9759 ■ www.dcba.lacounty.gov

📍 Provides information on Small Claims paperwork and procedures. Phone and walk-in.

Small Claims Workshop

Southwestern Law School, 3050 Wilshire Blvd., 5th Floor, Los Angeles, CA 90010

☎ (323) 648-4719 (Call to register)

📍 Free small claims workshop held the second Thursday of each month from 6 – 9 PM.

Housing & Consumer Protection Services



AQMD (South Coast Air Quality Management District)

☎ (909) 396-2336 ■ www.aqmd.gov/home/rules-compliance/asbestos-demolition-removal

📍 Asbestos issues.

Building & Safety Division—City of Santa Monica

1685 Main Street, Suite 111, Santa Monica, CA 90401

☎ (310) 458-8355 ■ www.smgov.net/departments/buildingandsafety/

CAL/OSHA—Elevator Unit Monrovia District Office serving Santa Monica

Monday to Friday 8-5

☎ (626) 471-6911 ■ www.dir.ca.gov/dosh/elevatorcontactus.html

📍 Inoperative Elevators

California Dept. of Fair Employment & Housing

 (800) 884-1684 To file a complaint ■ www.dfeh.ca.gov

 For unlawful discrimination in employment, housing, public accommodations.

City Attorney, Consumer Protection Unit—Santa Monica

1685 Main Street, Room 310, Santa Monica, CA 90401

Monday to Thursday 7:30-5:30, Friday 8-5

 (310) 458-8336 ■ www.smgov.net/departments/cao

 Investigates complaints of illegal lockouts, utility shutoffs, discrimination, harassment of tenants & consumer fraud.
Enforces City's relocation ordinances.

Code Compliance Division—Santa Monica

 (310) 458-4984

 Enforces City's relocation ordinances. Short Term Rentals: Denise Smith (Call main #)

Department of Consumer & Business Affairs—LA County

500 W. Temple, Room B-96, Los Angeles, CA 90012

Monday to Friday 8-4:30

 (800) 593-8222 or (213) 974-1452 ■ www.dcba.lacounty.gov

 State landlord-tenant law, consumer issues.

Federal Fair Housing Information

 (800) 669-9777 Housing Discrimination Hotline. In English and Spanish.

Fire Department—City of Santa Monica

333 Olympic Drive, 2nd Floor, Santa Monica, CA 90401

 (310) 458-8669 ■ www.santamonicafire.org

 Fire prevention.

Public Health Department—LA County

Santa Monica District Office, 6101 W. Centinela Ave., Suite 300, Culver City, CA 90230

 (888) 700-9995 Call Center or (310) 410-3400

Monday to Friday 8-5

■ www.publichealth.lacounty.gov

Planning & Community Development—City of Santa Monica

1685 Main Street, Room 111, Santa Monica, CA 90401

Monday to Friday 7:30-5:30, Closed alternate Fridays

 (310) 458-8341 or (310) 458-2275 ■ www.smgov.net/departments/pcd

 Temporary relocation questions: Neighborhood Resource Coordinator, Ayde Gonzalez at (310) 458-2201 Ext 2601.

Police Department (Non-emergencies)—City of Santa Monica

 (310) 458-8491 ■ www.santamonicapd.org

West Vector & Vector-Borne Disease Control District—LA County

- ☎ (310) 915-7370 ■ www.lawestvector.org
- 📍 Mosquito, wasp, bee or red imported fire ant issues.

Emergency & Social Services

211 LA County (Info Line)

- ☎ 211 or (800) 339-6993 ■ www.211la.org
- 📍 24-hour referral to community services.

Chrysalis

- 1853 Lincoln Blvd., Santa Monica, CA 90404
- ☎ (310) 392-4117 or (310) 401-9400 ■ www.changelives.org
- 📍 Helps economically disadvantaged and homeless individuals become self-sufficient through job search training program and employment opportunities.

CLARE Foundation

- 909 Pico Blvd, Santa Monica, CA 90405
- Monday to Friday 7:30-4:30
- ☎ (866) 452-5273 or (310) 314-6200 ext. 3152 ■ www.clarefoundation.org
- 📍 Treatment, recovery and prevention services for alcoholism and substance abuse.

OPCC (Annenberg Access Center)

- 503 Olympic Drive, Santa Monica, CA 90401
- Monday to Friday 9-5, Saturday 9-12 noon, Tuesday 9-12 noon (closed)
- ☎ (310) 450-4050 ■ www.opcc.net
- 📍 Provides case management, crisis intervention, outreach, referrals and meals to residents who are low-income and homeless or mentally ill.

Salvation Army Adult Rehabilitation Center

- 1665 10 Street, Santa Monica, CA 90404
- ☎ (310) 450-7235
- 📍 Residential housing, work, & group and individual therapy. Offers spiritual, social & emotional help.

Step Up on Second

- 1328 2nd Street, Santa Monica, CA 90401
- ☎ (310) 394-6889 ■ www.stepuponsecond.org
- 📍 Provides housing, case management and advocacy services to adults with mental health issues and/or substance dependency.

Sojourn

- ☎ (310) 264-6646 **24-hour hotline**
- 📍 Serving adult and child victims of domestic violence. Crisis shelter, children's program, education.

St. Joseph's Center

204 Hampton Drive, Venice, CA 90291

☎ (310) 396-6468 ■ www.stjosephctr.org

📍 Programs for the working poor and homeless to become productive, stable and self-supporting.

Low-income Housing

Community Corporation of Santa Monica

1423 2nd Street, Suite B, Santa Monica, CA 90401

Monday to Thursday 8-5:30, Friday 8-12 noon, closed alternate Fridays

☎ (310) 394-8487 ■ www.communitycorp.org

📍 Owns/operates units in Santa Monica for low to moderate-income households. Call for availability/applications.

Section 8 (Santa Monica Housing Authority)

1901 Main Street, Suite A, Santa Monica, CA 90405

Monday to Thursday 7:30-5:30, Friday 8-5, closed alternate Fridays

☎ (310) 458-8740 ■ www.smgov.net/housing/section8.htm

Affordable Housing (Santa Monica Housing Division—Production & Preservation)

☎ (310) 458-8702 ■ www.smgov.net/housing/affordable_housing.htm

📍 Call for brochure on the inclusionary housing program, affordable rental housing and a senior resource directory.

Senior Services

Adult Protective Services

☎ (877) 477-3646 **24-hour abuse hotline**

📍 To report elder abuse.

Meals on Wheels

☎ (310) 394-5133 **Call to enroll** ■ www.mealsonwheelswest.org

Santa Monica-Malibu Unified School District

1651 16th Street, Santa Monica, CA 90404

☎ (310) 450-8338 ■ www.smmusd.org

📍 Exemptions from Measure R parcel tax for seniors who own and occupy their properties

WISE & Healthy Aging

Ken Edward Community Center, 1527 4th Street, 2nd Floor, Santa Monica, CA 90401

☎ (310) 394-9871 ■ www.wiseandhealthyaging.org

📍 Provides many services for seniors, their caregivers and families including care management, mental health & peer counseling, transportation, financial & legal clinics, tax preparation.

Disability-related Services

Disability Rights Legal Center

256 S. Occidental Blvd., Suite B, Los Angeles, CA 90057 (Mailbox only)

Monday to Friday 9-5

☎ (213) 736-1334 (Central Intake Line) ■ www.drlcenter.org

📍 Champion the rights of persons with disabilities through education, advocacy and litigation.

Human Services (Santa Monica)

1685 Main Street, Room 212, Santa Monica, CA 90401

Monday to Thursday 7:30-5:30, Friday 8-5, closed alternate Fridays

☎ (310) 458-8701 TDD (310) 458-8696 ■ www.smgov.net/departments/ccs

Disability Community Resource Center (Formerly Westside Center for Independent Living)

12901 Venice Blvd., Los Angeles, CA 90066 (Mar Vista Center)

Monday to Friday 9-5

☎ (310) 390-3611 or (888) 851-9245 ■ www.dcrc.co

📍 Coordinates a variety of services for persons with disabilities.

Property Taxes

Recorder/County Clerk (LA County)

11701 S. La Cienega Blvd, 6th Floor, Los Angeles, CA 90045 (LAX/Courthouse Branch Office)

Monday to Friday 8:30-4:30

☎ (800) 201-8999 ■ www.lavote.net/home/records

📍 Records changes for ownership of real property.

Treasurer & Tax Collector (LA County)

225 N. Hill St., Rm. 109, Los Angeles, CA 90012

Monday to Friday 8 -5

☎ (213) 974-0160 or (213) 974-2111 ■ <https://ttc.lacounty.gov>

📍 Collects property taxes and provides related information.

Advocacy Groups

SMRR (Santa Monicans for Renters' Rights)

2633 Lincoln Blvd., Suite 513, Santa Monica, CA 90405

☎ (310) 394-0848 ■ www.smrr.org

📍 Voice mail hotline.

ACTION Apartment Association of Santa Monica—Owners only

3004 Santa Monica Blvd., Suite B, Santa Monica, CA 90404

☎ (310) 828-7628

AAGLA (Apartment Association of Greater Los Angeles)—Owners only

621 So. Westmoreland Ave., Los Angeles, CA 90005

Monday to Friday 8:30 - 5

☎ (310) 277-1370 (West Side) ■ www.aagla.org

Golden State Manufactured Home Owners League—Owners only

 (800) 888-1727 or (714) 994-9528  www.gsmol.org

 Provides general information on state and local laws and other issues affecting mobile home owners.

Inquilinos Unidos

1930 Wilshire Blvd., Suite 801, Los Angeles, CA 90057

 (213) 483-7497  www.inquilinosunidos.org

 Organization works for safe, decent and affordable housing in LA. Trains and organizes tenant leaders. Contact form on-line

Tenants Together

995 Market St., Suite 1202, San Francisco, CA 94103

 (415) 495-8100  www.tenantstogether.org

 California Statewide organization for tenants' rights

The Rent Control Board makes the Community Resource Directory available as a public service. The organizations listed have been included solely because they claim to provide assistance to landlords or tenants in rent control and consumer-related matters. The Board makes no representations about the organizations named on this list. Inclusion of any organization is not intended in any way as a recommendation or endorsement of such organization. The Board has no knowledge about the types or quality of services provided by these organizations or by any individual attorney who may be recommended by them. Except for those listed, the Board has no knowledge as to the fees, if any, which may be charged for consultation or other services provided. Landlords and tenants who contact organizations or attorneys are advised to request that they be told in advance the services which will be provided plus fees and costs, if any, which they will be required to pay.

Any non-profit organization which provides assistance to landlords or tenants may ask to be listed on the Community Resource Directory by sending their request to be added to this list to the Santa Monica Rent Control Board: 1685 Main St., Room 202, Santa Monica, CA 90401.