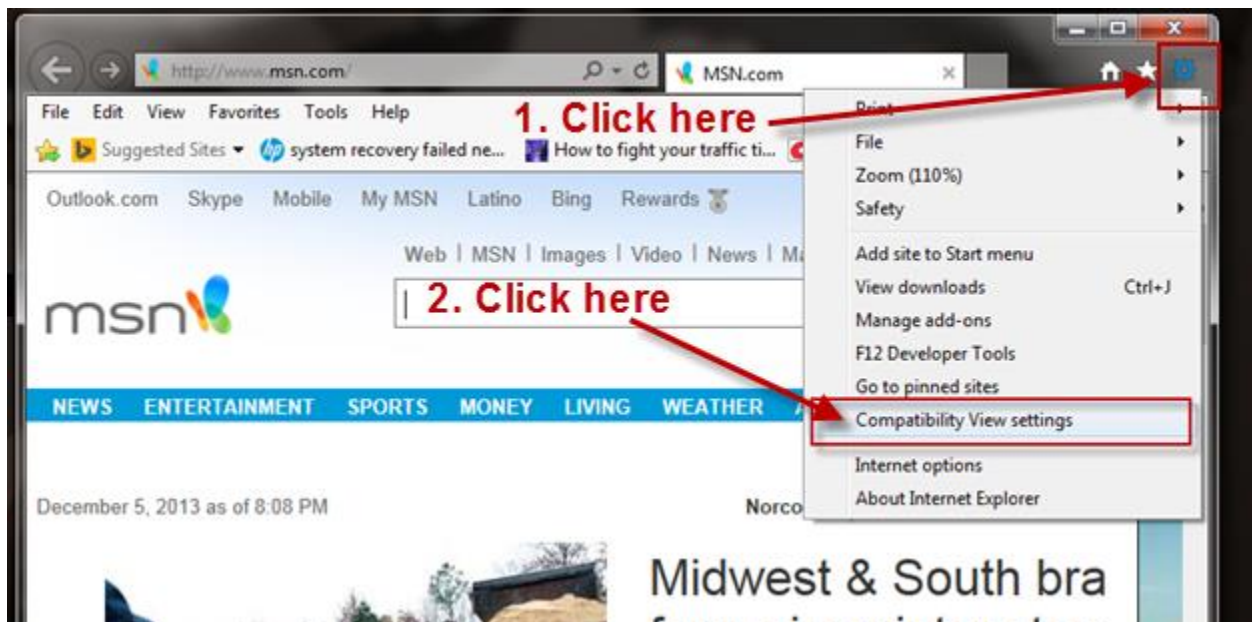# ProjectDox Compatibility Issue with Internet Explorer 11

If you are using Internet Explorer 11, you need to add the ProjectDox website to the list of compatibility view sites so that Internet Explorer 11 will run the site in compatibility mode.

To do that, please follow the steps below:

1. Click the Tools icon on the right corner of your IE 11 window and then choose "Compatibility View settings" from the list.

2. Type http://eplans.smgov.net/projectdox on the textbox and then click the "Add" and then "Close" buttons. Now refresh your browser and try to login to the system again.

Compatibility View Settings   ✕

Change Compatibility View Settings

1. Type the Projecdox website address

2. Add the website.

Add this website:

| http://eplans.smgov.net/projectdox | Add |

Websites you've added to Compatibility View:

| | Remove |

☑ Display intranet sites in Compatibility View

☑ Use Microsoft compatibility lists

3. Click here

Learn more by reading the Internet Explorer privacy statement

Close