

SANTA MONICA BUSINESS ORGANIZATIONS

Buy Local Santa Monica Committee

www.buylocalsantamonica.com

(310) 458-8906; buylocalsm@smgov.net

Downtown Santa Monica Inc. (DTSM)

www.downtownsm.com

(310) 393-8355; info@downtownsm.com

GoSaMo Transportation Management Organization

www.GoSaMo.org

(310) 319-9866; info@GoSaMoTMO.org

Main Street Business Improvement Assn. (MSBIA)

www.mainstreetsm.com

(310) 899-9555; marketing@mainstreetsm.com

Montana Avenue Merchants Assn. (MAMA)

www.montanaave.com;

montana.santamonica@gmail.com

Pico Improvement Organization (PIO)

www.picopassport.com; pico.santamonica@gmail.com;

picoblvdsm@gmail.com

Santa Monica Alliance (City & Chamber Collaboration)

www.SantaMonicaAlliance.com

(310) 393-9825 (Chamber); (310) 458-8906 (City EDD)

Santa Monica Chamber of Commerce

www.smchamber.com; (310) 393-9825; info@smchamber.com

Santa Monica College Workforce + Economic Devt

www.smc.edu; (310) 434-4040; <http://commed.smc.edu>

Santa Monica Travel + Tourism

www.santamonica.com

(310) 319-6263; info@santamonica.com

Santa Monica Pier Corporation

www.santamonicapier.org

(310) 458-8901; info@santamonicapier.org

Sustainable Works

www.sustainableworks.org

(310) 458-8716; info@sustainableworks.org

Regional + State Partners:

LA County Economic Development Corporation

<http://laedc.org/>; (213) 622-4300; info@laedc.org

Small Business Development Center - LA Regional Network

(562) 938-5020; <http://smallbizla.org/about/>

State of CA Business Program

www.sos.ca.gov/business-programs/

United States Small Business Administration

<https://www.sba.gov/offices/district/ca/glendale>

CITY OF SANTA MONICA CUSTOMER SERVICES DIRECTORY

CITY ALERTS

City of Santa Monica Alerts – www.smalerts.net

(Emergency and community updates)

BUILDING & SAFETY

Building + construction permits, ProjectDox ePlans, inspections

www.smgov.net/BuildingandSafety

(310) 458-8355; eplans@smgov.net

BUSINESS LICENSE

www.smgov.net/businesslicense

(310) 458-8745; business.license@smgov.net

CITY ATTORNEY

www.smgov.net/cao; (310) 458-8336

Consumer Protection

www.smgov.net/consumer; consumer.mailbox@smgov.net

CITY CLERK

www.smgov.net/cityclerk; (310) 458-8211; clerk@smgov.net

CITY HALL FRONT DESK/ GENERAL INFO

www.smgov.net; (310) 458-2201

CIVIL ENGINEERING

www.smgov.net/departments/publicworks/civeng.aspx

(310) 458-8721; sm.engineering@smgov.net

CODE COMPLIANCE

Building & Safety Division

www.smgov.net/buildingandsafety/codecompliance

(310) 458-4984; codecompliance@smgov.net

CONSTRUCTION UPDATES

www.smgov.net/bebp

CUSTOMER SERVICE (“GO Request”)

www.smgov.net/santamonicaworks.aspx

ECONOMIC DEVELOPMENT

www.smgov.net/business; (310) 458-8906; econdev@smgov.net

EMERGENCY PREPAREDNESS

(310) 458-2263; oem@smgov.net

ENVIRONMENTAL PROGRAMS

www.smgov.net/Departments/OSE/Business/Green_Business_Programs.aspx; (310) 458-2213; environment@smgov.net

FARMERS MARKETS

www.smgov.net/farmersmarket

(310) 458-8712; farmersmarket@smgov.net

FIRE DEPARTMENT

Emergency Services: 911; (310) 458-8660 (non-emergency)

Fire Inspection, Permits, + Codes: (310) 458-8655

GRAFFITI REMOVAL

(310) 458-2231; graffiti.removal@smgov.net

HEALTH DEPARTMENT (LA COUNTY)

www.publichealth.lacounty.gov/eh; (888) 700-9995

HOMELESSNESS

Human Services Division – www.smgov.net/homelessness

(310) 458-8701; humanservices@smgov.net

Police Department Homeless Liaison Program

(310) 458-8953

OVER →

HOUSING

www.santamonica.gov/housing; (310) 458-8740;
SMHousing.Mailbox@smgov.net; Section8.Mailbox@smgov.net

MINIMUM WAGE

www.smgov.net/minimumwage; (310) 458-8281;
Minimum.Wage@smgov.net

PARKING

www.smgov.net/parking; parking@smgov.net

Parking Citations: (310) 458-2226; www.santamonicapd.org

Parking Meters: (310) 458-8295;
www.smgov.net/Departments/PCD/Transportation/Motorists-Parking/Enforcement/

Parking Permits: (310) 458-8295

Parking Regulations: (310) 458-8291
transportation.management@smgov.net

PERMITS/LICENSES

Alcohol + Beverage Control License
www.abc.ca.gov/permits/permits.html
(213) 833-6043; LAM.Direct@abc.ca.gov

Business Licenses – See *Business License*

Building & Safety Permits – See *Building & Safety*

Film Permits (issued by Film LA's Production Planning Dept.)
www.filmla.com; (213) 977-8600

Health Permit (issued by LA County Health Dept.)
(310) 665-8400; www.lapublichealth.org

Outdoor Dining Agreement (ODA) Permits + Licenses
www.smgov.net/Departments/PCD/Permits/Minor-Outdoor-Dining-Permit/
(310) 458-8341 (ODA Planning Permit);
(310) 458-8906 (ODA License Agreements)

Performance Permits See *Business License*

Planning/Zoning Permits: (310) 458-8341
www.smgov.net/PCD

Special Events: (310) 458-8300
communityevents@smgov.net

Vending Cart Permits – See Economic Development

PLANNING

Land Use, Zoning, Planning Commission, current projects map, Architectural Review Board + Historic Preservation
www.smgov.net/PCD/
(310) 458-8341; planning@smgov.net

POLICE DEPARTMENT

www.santamonicapd.org
For Emergency: 9-1-1;
(310) 458-8491 (Non-Emergency); police@smgov.net

Business Watch/Community Relations
(310) 458-8474; community-relations@smgov.net

Neighborhood Resources Officers
(310) 458-8495; nro@smgov.net

Traffic Services Unit/Parking Tickets – (310) 458-8466

Traffic Enforcement – (310) 458-8993

SIGNAGE

Planning & Community Development
www.smgov.net/Departments/PCD/Applications-Forms/ (see “Architectural Review Board signage forms”). (310) 458-8341;
planning@smgov.net

STREET MAINTENANCE

Public Works - Civil Engineering Division
www.smgov.net/streets; (310) 458-4991

TAXES

City of Santa Monica Finance Department
www.smgov.net/Finance; (310) 458-8281

Los Angeles County Tax Assessor
www.assessor.lacounty.gov
(310) 665-5300 (West District Office)

State of CA Franchise Tax Board State Taxes
(800) 852-5711; www.ftb.ca.gov

State Board of Equalization (BOE) - Sales Tax
(310) 342-1000; www.boe.ca.gov

TRANSPORTATION

Big Blue Bus – www.bigbluebus.com; (310) 451-5444

Breeze Bike Share – www.santamonicabikeshare.com/
(310) 828-2525; info@breezebikeshare.com

Expo Light Rail + METRO
323.GO.METRO (323.466.3876);
www.metro.net/riding/paid_parking/expo-line/

Transportation Management + Operations
www.smgov.net/transportation; (310) 458-8291 (Transp. Mgmt); (310) 458-8290 (Transp. Operations);
transportation.management@smgov.net
See also *GoSaMo Transportation Mgmt. Org.*

TRASH COLLECTION + RECYCLING

Resource Recovery and Recycling (Public Works)
www.smgov.net/departments/publicworks/recycling.aspx
(310) 458-2223; recycling@smgov.net

UTILITIES

CityNET – City of Santa Monica (*Fiber Optic Network + City Wi-FiSM*) www.smgov.net/isd; (310) 434-2612

Cable + Internet Providers
Frontier Communications: (844) 430-0505
Spectrum Business Services: (855) 446-4748

Electric – So. California Edison Company – (800) 655-4555
Gas - Southern California Gas Company – (800) 427-2200

Water/Sewer Service - City of SM: (310) 458-8224
www.smgov.net/publicworks
Pay Online: <https://waterbill.smgov.net/ecare/login.asp>
(310) 458-8224

ZONING

Planning & Community Development
www.smgov.net/PCD; (310) 458-8341