
Expo – Frequently Asked Questions

COMMUTERS/RIDERS

Q: What service area will Phase 2 of the Expo Line serve?

A: Phase 1 of the Expo Line currently operates between Culver City and Downtown Los Angeles. When completed, Phase 2 will extend 6.6 miles west between Culver City and downtown Santa Monica. Phase 2 will include seven new stations, with three stops in the City of Santa Monica.

Q: When will the Expo Line be completed?

A: The Grand Opening of the Expo Line is May 20, 2016.

Q: How do I purchase a TAP Card?

A: Regular fare riders can purchase fares on TAP (including a TAP card if you need one - a \$1- \$2 fee applies the first time you purchase the card) at these locations:

- Online at taptogo.net
- By phone at 866.TAPTOGO (866.827.8646)
- At one of nearly 400 TAP vendor locations (check taptogo.net for a location near you)
- At TAP vending machines located at all Metro Rail Stations.
- At Blue: The Transit Store located at [1444 4th St., Santa Monica, CA 90401](http://1444%204th%20St.%20Santa%20Monica%20CA%2090401)
- If you qualify as a Senior, Disabled or Medicare rider, you can purchase EZ transit passes on TAP at a reduced rate but you'll need a special TAP card. For details and applications, visit taptogo.net.

Q: Is light rail eco-friendly?

A: Expo uses pollution-free rail cars that are driven electrically with power drawn from an overhead electric line. It provides a cleaner, more energy-efficient form of transportation than automobiles and is quieter than conventional rail systems. Each trip taken on the train reduces local and regional greenhouse gas emissions from passenger vehicles, helps to manage traffic congestion as well as the associated vehicle idling and air quality impacts.

Q: Where are the Santa Monica stations located?

A: The 3 Santa Monica stations are:

- Bergamot Station at 26th Street & Olympic Blvd
- 17th St./SMC Station at 17th Street & Colorado Ave.
- Downtown Santa Monica Station at 4th Street & Colorado Ave.

Q: How big are the Expo light rail cars on average?

A: The Expo Line uses light rail cars with standard dimensions measuring 90 feet in length, 8.6 feet in width, and 15 feet in height. Expo typically runs 2 or 3 car configurations which are 180 and 270 feet long, respectively.

Q: How many Expo light rail cars/trains will be operated?

A: Initially, a fleet of 16 light rail cars would be required to operate the line in one to two car trains. Ultimately, a fleet of 31 cars would provide three-car trains to operate during peak periods. All Expo Stations are designed to accommodate three-car trains.

Q: What is the capacity per car both seated and standing?

A: Approximately 200 passengers per car, i.e. 600 total passengers per train in a three-car configuration.

Q: How many people will ride the Expo line per day?

A: Estimated ridership figures project 64,000 daily riders from Downtown LA to Santa Monica by 2030. Expo Phase 1 was projected to serve approximately 22,000 daily passengers by 2020, but surpassed estimates with 25,000 daily passengers as of March of 2013.

Q: What is the span of service and frequency?

A: During peak periods, trains would eventually reach headways (time between train arrivals) as close as six minutes. During off-peak hours, trains would run approximately every 12-18 minutes.

Q. Where is the nearest access to public restrooms?

A: Public restrooms are available:

- Within a 10 minute walking distance of the Downtown Santa Monica Station at Tongva Park (1615 Ocean Ave.) from 6:00am – 10:30pm as well as at Palisades Park (1450 Ocean Ave.) from 6:00am – Sundown
- Within a 5 minute walking distance of the 17th St./SMC Station at Memorial Park (1401 Olympic Blvd.) from 6:00am – 10:00pm
- Within a 10 minute walking distance of the Bergamot Station at Stewart Street Park (1819 Stewart Street) from 6:00am – Sundown

Q. How much does it cost to ride the train?

A: A regular one-way ride (which includes 2-hours of free transfers to Metro Buses or Trains) is \$1.75. Each passenger must have a TAP card (no tickets) that can be purchased at any rail station or our customer service centers (visit www.taptogo.net for more info). You will need to purchase a TAP card (for \$1) then load the card with either stored value (dollar amount) or specific fare. All of this can be done at the station at the TAP machine.

Q. Can I bring my bicycle with me on the train?

A. Yes, bikes are allowed on our trains. However, you need to stand with your bike in the areas on the train that are designated for bikes, strollers and luggage. Generally these are the areas of the train where there are no seats. There is signage on the outside and inside of the train that indicates these areas. You cannot block the aisles or doors. Visit www.metro.net/bikes for more info.

Q: What hours will the train run each day?

A: For the current Expo Line, the first train generally begins service at approximately 5:00 a.m.; at some stations, the train may arrive at about 4:45 a.m. On the weekdays (Sunday – Thursday), the last train departs at approximately 1:00 a.m. and on the weekends (Fri – Sat), the last train departs at approximately 2-2:30 a.m. For more information and details, please visit www.metro.net

PARKING

Q: Where do we direct questions about parking in Santa Monica?

A: For any questions about parking in Santa Monica, email parking.office@smgov.net, call 310-458-8295, or visit www.smgov.net/parking.

Q: I work or live in Santa Monica. How far is the closest Expo station?

A: Any given point in the City is located within 3 miles of one or more of the 3 Expo Stations.

Q: What parking options are available for commuters and leisure riders near each Santa Monica Expo station?

A: Metro's Expo Line Stations emphasize access to the stations via walking, biking and transit. Substantial parking at the stations were not funded or constructed by the countywide transportation authority. The City of Santa Monica parking resources are limited near the stations, with most parking constructed by private property owners for their primary onsite activities. There is a 70-space Metro "Park & Ride" lot available at the SMC/17th Street station on Colorado Boulevard (between 16th & 17th Streets) that is open to the public for a fee, visit LAMetroParking.net for more information. The Bundy Station in West LA (Bundy Drive and Exposition Blvd) also has 250 parking spaces available for use. Existing Santa Monica parking options for visitors —including several near the Downtown Santa Monica Expo Station—are also available. Visit www.smgov.net/parking for more information.

Recognizing the limited parking available, the City encourages commuters and leisure riders to walk, bike or ride transit to each Expo station to avoid daily parking fees and the limited nearby parking. The City has invested in numerous public transit options so that people can easily get to and from each station. These options include the rerouting of all Big Blue Bus lines to pick up/drop off at Expo Stations, the newly introduced 500+ shared and publicly available Breeze Bikes located throughout the city as well as 11+ crosswalk "scrambles" that make walking throughout the Downtown Santa Monica area more comfortable by eliminating conflicts with turning vehicles. Big Blue Bus also plans to provide a flexible, on-demand transportation service on Friday and Saturday evenings to and from the SMC/17th Street station that will begin in

May. Taxis and Transportation Network Companies such as Uber and Lyft are also convenient options that may often be more cost efficient than all day parking options and may reduce the frustration of looking for parking.

ARRIVAL/DEPARTURE CIRCULATION

Q: How will the Expo train affect the traffic patterns?

A: At Stewart St., 26th St., 20th St. and 19th St. the train will cross at the roadway level where vehicles will be stopped by railroad crossing gate arms and traffic lights. At Centinela Avenue, Cloverfield Boulevard and Olympic Boulevard the train will cross on a bridge structure, thus not affecting vehicle traffic. Beginning at 17th Street and continuing West to the Downtown Santa Monica Station, the train will cross intersections at street level where traffic is regulated by traffic signals. Vehicles can only cross Colorado Avenue between 17th and 5th Streets at signalized intersections where they may also turn left and right onto Colorado Avenue. Vehicles are not permitted to turn left off of Colorado Avenue between 16th Street and 5th Street.

Q: How do the trains and traffic signals interact?

A: The train will interact with the City's traffic signals at 8 intersections along Colorado Avenue. These locations are 5th Street, 6th Street, 7th Street, Lincoln Boulevard, 11th Street, 14th Street, 15th Court, and 17th Street. When a train is approaching an intersection, the train warning signs will begin to flash and the traffic signal will begin to prepare to allow for the train to move through the intersection. A red light will hold northbound and southbound traffic for about 30 seconds to allow the train to pass.

Q: Will there be gates at all crossings?

A: Gates for vehicles and pedestrians will be in place at the roadway crossings at Stewart Street, 26th Street, 20th Street, and 19th Street. Gates for pedestrians only will be in place at 17th Street and at the east entrance of the 26th Street station.

Q: How long will I have to wait when a train crosses an intersection?

A: Typically the crossing gates or traffic signals will stop cross traffic at least 25 seconds before the train travels through the location. Between 17th Street and 5th Street, a red light will hold northbound and southbound traffic for about 30 seconds to allow the train to pass.

Q: Where can passengers get on and off the train in Santa Monica?

A: Only at the three designated stations; 26th Street/Bergamot, 17th Street/SMC, 4th Street/Downtown

Q: Where can I make a left turn off of Colorado Avenue?

A: Within the area of the train tracks, left turns off of Colorado Avenue will only be permitted at 17th Street.

Q: Do I need to press the pedestrian push button to cross the street?

A: Yes, the pedestrian walk signal will not turn on unless the button is pushed.

Q: How do I safely cross the tracks on a bike? While walking?

A: Bicyclists must obey traffic signals, warning gates and must cross perpendicular to the tracks so tires cross the tracks at a right angle. Pedestrians must cross at a signalized intersection and obey all traffic signals and warning gates.

Q: The intersection of Colorado & 17th Street can be confusing – what is the best and safest way to navigate for cars, bikes and pedestrians?

A: The best and safest way is to follow the traffic signals and posted signs. Pedestrians cannot cross the tracks when the pedestrian only crossing gates are deployed.

Q: Why are there bridges over some streets and not others?

A: The Metro Board of Directors has adopted criteria as to when a train must be elevated due to traffic volumes. The crossings in Santa Monica comply with this Metro Board policy.

Q: Where can I safely pick-up or drop-off a passenger?

A: Each station will have designated space to pick-up or drop-off passengers, also known as “kiss and ride.” Stopping a vehicle at a red curb, bus stop, bike lane, driveway or in a travel lane can be dangerous and result in a citation.

Q: What is being done to address safety concerns?

A: The City of Santa Monica and Metro are proactively evaluating possible safety concerns and are quickly responding to identified concerns. Safety training to a broad cross-section of the community is ongoing. Metro Safety Ambassadors will be deployed near stations when they are open.

Q: What efforts are underway to make sure people are safe at stations and tracks?

A: The City of Santa Monica, Metro and Operation Lifesaver all have efforts to inform the community about rail safety.

Q: How do I ride the train?

A: Fares can be paid in the form of Tap cards at each station. The reusable cards are then 'tapped' at the fare collection equipment before walking onto the train platform.

Q: What is the best way to get to and from the 4th Street Station by bike?

- From the north: Use the bike lanes on Broadway, then travel south on 4th Court to the station.
- From the south and west: Use the bike lanes on Main Street or 2nd Street, then connect to the Colorado Esplanade Cycle Track to the station
- Heading to points north or east: Ride on 4th Street and connect to bike lanes on Broadway
- Heading to points south or west: Use the Colorado Esplanade to travel west to the bike lanes on Main Street and 2nd Street.
- If you don't want to take your bike on the train, visit the Santa Monica Bike Center for long term bike storage options at 4th/Broadway and 2nd/Main St.

Q: How will it impact traffic and signals along Olympic Blvd. and Colorado Ave.?

A: Olympic Boulevard Traffic signals are not impacted, there will be a traffic signal mounted on a bridge at the intersection of Olympic and Cloverfield. Left-turns will be prohibited for eastbound and westbound vehicles on Colorado Avenue between 5th and 16th Streets. The City of Santa Monica and Metro are currently evaluating the possibility of allowing westbound left-turns from Colorado to southbound 6th Street for buses only in order to access the BBB yards; however, given the complexities of train operations, this movement may not be considered safe by BBB operators and may negatively impact rail operations. Without this movement buses will need to access the BBB yards via northbound or southbound 6th Street, by making right-turns into the yards from eastbound Colorado, or by making a right-turn onto eastbound Colorado out of the yards. Eastbound and westbound traffic signal operations on Colorado will be adjusted to account for train schedules, and traffic operations on eastbound and westbound Colorado are not expected to change substantially from current conditions. Traffic volumes on Colorado may drop, since the light rail will reduce Colorado to one lane in each direction. Traffic may shift from Colorado to other east-west streets like Broadway, Santa Monica, and Olympic, and the traffic analyses have shown that these roadways have adequate capacity if traffic shifts from Colorado.

Q: Will all of the rail be above street level in Santa Monica?

A: The alignment will be primarily at street level through Santa Monica, enabling vehicle crossings at major streets. The exception is the Olympic overpass starting just west of the 26th St./Bergamot Station which provides a grade-separated crossing of Cloverfield and Olympic Boulevards. The train will transition back down to street level starting north of Olympic. Station platforms will be raised approximately 3 feet above the top of the rail.

Q: How fast will the Expo train travel?

A: The maximum permitted speed is 55 miles per hour when the train is traveling on a dedicated Metro track-way, but actual speed will be affected by the acceleration and deceleration between stations that are 1 mile or less apart. On Colorado Avenue west of 17th Street, the trains will travel at 25 mph and must follow all posted signs and signals. When approaching stations, the trains will be traveling at significantly lower speeds in order to come to a complete stop.

Q: How will cars and buses get across the light rail in Santa Monica?

A: There are three types of crossings in Santa Monica:

1. Grade separated - A bridge has been constructed over Olympic and Cloverfield Boulevards so cars and buses can travel under the Expo Line with no impact on traffic
2. At-Grade with gate arms - There are three crossings with gate arms which will go down to stop cars and buses when a train is passing through. These are located on 19th Street between Colorado and Olympic, Stewart Street between Olympic and Exposition, and 20th Street between Colorado and Olympic.

3. Street running (at grade with no gate arms and following posted speed limits and signs) - Intersections on Colorado between 17th and 4th Streets will operate as normal traffic signals, with the Light Rail operating under "Street Running" conditions. This means the trains must adhere to traffic signals the same as vehicles. In this segment, perpendicular vehicle and bus crossing will be available at 17th, 14th, 11th, Lincoln, 7th, 6th, and 5th Streets. Vehicle crossing of the tracks is prohibited at the remaining intersections (9th, 10th, 12th, Euclid, 15th, 16th). Right turns onto and off of Colorado will be possible at all intersections. For vehicles traveling eastbound and westbound on Colorado Avenue (parallel to the tracks), left-turns will be prohibited between 5th and 16th Streets.

The signal cycle lengths will be modified in order to balance train and vehicle flow and the City will work to ensure that train operations do not negatively affect vehicle operations, particularly on the major north-south cross streets. Near the stations, signal timing will need to consider the slower travel speeds of trains approaching and departing the stations.

Q: What happens when more than one train attempts to queue into a station?

A: Santa Monica's Downtown Station is a terminus station that includes a third track so it will have capacity for three trains to load and unload. Other stations have capacity for two trains (one in each direction). In addition, Metro will typically schedule trains accordingly to avoid queuing.

Each train will be no longer than 270 feet. If an unexpected need arises, trains can be safely queued within a single block length on Colorado Avenue (the blocks are approximately 300 feet). Trains can also queue on the dedicated Metro right-of-way.

Q: What is the fare for seniors (62 and older)?

A: Please visit <https://www.metro.net/riding/fares/senior/> for all current rates

- Senior/Disabled/Medicare 30 Day Pass - \$20
- Senior/Disabled/Medicare Day Pass - \$2.50
- Senior/Disabled/Medicare EZ transit pass - \$42
- Senior/Disabled/Medicare EZ Premium Stamp - \$9.50 per zone

Seniors 62 years or older qualify for a Senior TAP Card. There is no charge for the card itself, but you must supply a full-face photo (1" X 1-1/4" or 2" X 2") along with valid ID showing proof of age (California ID, California Driver's License, passport, or a birth certificate accompanied by any photo ID).

You can apply for your Senior TAP Card at any Metro Customer Center. Seniors may also mail in copies of the required documentation and a full-face photo to the TAP Service Center, PO Box 811310, Los Angeles, CA, 90081.

FIRST/LAST MILE

Q: Will the Santa Monica stations offer parking facilities?

A: Metro will operate a park and ride facility of up to 70-space surface parking lot (daily rates/monthly permits available) at the station on Colorado Avenue at 17th Street. Visit LAMetroParking.net for more information on preferred parking permits. In Downtown Santa Monica, Expo riders may pay to park at any of the Downtown City-owned public parking structures or available private parking facilities. Near the Bergamot Station, a substantial amount of private parking will likely be available in the evenings and weekends at rates set by the lot owners. There is also metered on-street parking surrounding all three stations that serves a combination of employees and residents in Santa Monica and may be used for some Expo access, as meter timing and regulations permit.

Q: I am going to ride my bike to the train station. What are the bike facilities connecting to each station?

Where can I park my bike? Can I take my bike on the train?

Bike Racks

The best way to keep your bike safe is to lock it properly. Lock the frame preferably with a U-Lock, and then lock the wheels, and any other quick release components, with an additional bike lock. Locking tip: Use an additional U-Lock to secure wheels and frame to bike rack. Electric bikes are permitted to park at Metro bike racks, but gas or electric motorized scooters are not. Do not lock bikes to station railings or furnishings; they will be subject to removal.

Bike Lockers

Metro's bike locker program is now online. To check locker availability, apply to rent a locker or manage your bike locker rental, visit the [Metro Bike Locker Registration](#) page.

Bike Hubs

Metro is pleased to announce its first of five BIKE HUBS to **open at the El Monte Bus Station on September 14, 2015**. To learn more and register on-line for a membership, visit metro.net/bikehub or call 888.659.2291 or in-person at 3501 Santa Anita Avenue Suite A, El Monte, CA 91731.

Metro Bike Hubs offer commuters an easy and safe way to park their bicycle and much more:

- 24/7 secure access and customer support
- Staff availability
- Bike parts and accessory sales
- Bike repair services
- Bike repair and training clinics
- Self-service bike repair stand with air pump

Future Metro Bike Hubs will be located at the following Stations:

- Hollywood/Vine Red Line Station
- Culver City Expo Line Station
- Union Station
- North Hollywood Red/Orange Line Station

Taking Bikes on Metro Rail

Bikes are permitted on Metro Rail trains at all times. If train is full, please wait for the next train.

Enter at doors marked with this symbol:



On Red/Purple Lines

Look for the designated open area to accommodate bikes and other large items at the end of the car.

On Green and Gold Lines

Please stand with your bike in the designated area marked with the symbol above.

On Blue and Expo Lines

Please stand with your bike in an available area at either end of the rail car. **Exception:** Bikes are not permitted in front of the operator's door in the lead car.

Rules for Bikes on Metro Rail

- Follow ADA-accessible routes to find elevators and wider, wheelchair-accessible gates, to safely bring your bike in and out of stations.
- Always walk your bike through stations and on train platforms.
- Wait for the next train if the train is crowded.
- Avoid parking your bicycle behind operator's cab in the lead car.
- Always keep doors and aisles clear; be courteous to other passengers.
- Give priority to wheelchair passengers in designated areas.
- Always stand with your bike in the designated open area while on board the train.
- Use elevators or stairs to enter and exit the station. Bikes are not allowed on escalators.
- Folding bikes are encouraged and allowed on board. Make sure it is properly folded.
- Electric bicycles are allowed if they are the size of a regular bike and are subject to safety inspection by security personnel.

Q: Where are the Breeze bike share stations nearest each Expo station?

A: Breeze bike share stations are located near each of the 3 Expo stations in Santa Monica. Specific station locations can be found here: <http://www.santamonicabikeshare.com/#map>. There are 75 Breeze stations located throughout Santa Monica and each are close to major destinations, parks, schools, shopping districts and neighborhood centers. If a station is not located near your destination, you can also leave a Breeze bike at a regular bike rack for a convenience fee of \$2.00.

Q: What buses connect to the Expo stations?

A: All BBB buses connect to Expo Line Stations from Culver City to Santa Monica. Visit www.BigBlueBus.com to view BBB's system map.

Q: Will I be able to get a cab or TNC at the station?

A: Taxi cabs can be picked up in the Downtown at designated taxicab stands like the one located on Broadway at 2nd Street. The City of Santa Monica has instituted a taxi franchise system to ensure consistently high service and to meet our local environmental goals. Only taxis from the five franchised companies listed below can legally pick up customers in Santa Monica. You can call any of the providers below to be picked up from Santa Monica Expo stations.

Bell Cab (888) 481-2345

Independent Taxi Owners Association (800) 521-8294

Metro Cab (310) 444-7777

Taxi! Taxi! (310) 444-4444

Yellow Cab (877) 733-3305

Q: Will I be able to get a TNC (like Lyft or Uber) at the station?

A: Transportation Network Companies (also known as TNCs) such as Lyft and Uber can be hailed from your smart phone using the company app. Both companies require users to create a user profile prior to use. To reduce vehicle trip congestion and emissions, and to offer reduced prices, both companies have established ride-sharing options that include Lyft-Line and Uber-Pool which allow you to share rides to similar destinations at a reduced fare.

Q: Will there be special shuttles to and from the stations?

A: As part of BBB's Evolution of Blue campaign, north-south bus service has been added and other routes have been changed to better connect with Expo. This includes Routes 41 and 42 circulator service in Santa Monica. BBB will also launch Blue at Night, which provides late-night, on-demand service within Santa Monica on Friday and Saturday evenings from the 17th St./SMC station for a flat \$3 fee.

Q: How do I transfer between the train and bus (BBB, Metro)?

A: Keep your TAP card handy once you exit the train. If you're transferring to a Metro bus, 2 hours of free transfers are included with your one-way fare on TAP in order to reach your final destination. Simply tap your card on the fare box of the Metro bus that you board. Transfers to BBB from the train are 50 cents. Proceed to the nearest ticket vending machine after exiting the train and purchase a Metro-to-Muni transfer on your TAP card. Proceed to the bus you'd like to board and tap your card on the validator. You're all set!

Q: What bus lines (BBB and Metro) serve the three stations?

- 26th Street/Bergamot Station: Connections are available to BBB Routes 5, 16 and 43. Route 5 offers service to Century City via Olympic Blvd. Route 16 provides service between West LA and Marina Del Rey. Route 43 provides north-south service to San Vicente Blvd. and 14th St. via 26th St.
- 17th Street/SMC Station: Connections are available to BBB Routes 41, 42, 44, and Blue at Night. Routes 41 (clockwise) and 42 (counterclockwise) provide crosstown connections between Montana Ave. and Santa Monica College on Pico Blvd. Route 44 provides service to Santa Monica College's Main Campus and the Bundy Campus. With Routes 41, 42, and 44, accessing Santa Monica College has never been easier. Blue at Night offers late-night, on-demand service on Friday and Saturday evenings from 8pm to 3am only to locations within the designated Santa Monica service area for a \$3 flat fee as long as the trip begins or ends at the 17th Street/SMC Station. See bigbluebus.com for more information and a service area map.
- Downtown Santa Monica Station: Downtown Santa Monica Station offers direct connections to BBB routes 1, 2, 3, Rapid 3, 7, Rapid 7, 8, 9, and 18. Some popular destinations accessible using these routes include Venice Beach (Routes 1 and 18) UCLA/Westwood Village (Routes 1, 2, and 18), West LA VA Medical Center (Routes 1, 2, 17 and 18), LAX (Route 3 and Rapid 3), Marina del Rey (Route 1), Montana Ave. and Brentwood (Route 18), Santa Monica College and Westside Pavilion (Route 7 and Rapid 7), and Pacific Palisades (Route 9).
- Routes 5 and Rapid 10 (express service to Downtown Los Angeles) are also nearby. Metro bus routes 720 to Downtown Los Angeles via Wilshire Boulevard and 534 to Malibu are available adjacent to the station, with Metro routes 4, 20, 704, 33 and 733 also available nearby (note that some Metro routes only provide late-night service into Santa Monica. Routes 704, 720, 733 and 534 generally run all day.)

Q: Can I purchase an Interagency Transfer (IAT) from BBB to the train, vice versa, or from Metro to the train, vice versa?

A: Absolutely! IATs are easy when using a TAP card with Stored Value. Here's how:

- **BBB to Metro Rail:** Ask the operator for a Metro Rail transfer when boarding. The cost is 50 cents. You will receive a special TAP-enabled transfer that you should tap on the validator/turnstile when you arrive at the train station.
- **Metro Rail to BBB:** Purchase a "Metro-to-Muni" transfer (same as an IAT) for 50 cents at one of the station ticket vending machines after you exit the train. These can be loaded on your TAP card. When boarding BBB, simply tap your card on the TAP validator to use the transfer.
- **Metro Bus to Metro Rail:** If you paid your Metro bus fare using Stored Value on TAP, you're in luck—two hours of free transfers are allowed to help you complete your trip. After you get off the Metro Bus, simply proceed to the

turnstiles/validator and tap your card to use the transfer. If you paid cash to board the Metro Bus, transfers are not provided. Proceed to the nearest ticket vending machine to pay your fare and receive a TAP card.

- **Metro Rail to Metro Bus:** Since you paid your Metro Rail fare using TAP, two hours of free transfers are included to allow you to reach your destination. Simply proceed to the Metro Bus and tap your card to board. No additional fare is required. Note that Metro express buses including route 534 may require additional surcharges, but Metro Rapid routes (720, 704, 733, etc.) include transfers.

MAINTENANCE YARD/BUFFER PARK

Q: What are the hours of operation for the Expo Maintenance Yard?

A: The Expo Maintenance Yard will operate 24 hours per day, 7 days per week.

Q: What type of noise should be expected from the Maintenance Yard and trains entering/exiting the Yard?

A: Some noise should be expected as trains are required to sound a horn when they start movement and also when crossing Stewart St.

Q: Where will the employee ingress/egress be and how will it affect those living in the neighborhood?

A: All Metro staff and delivery vehicles are expected to use the driveway on Centinela Ave. and should not utilize Exposition Blvd. or Stewart St.

Q: When will construction on Buffer Park take place?

A: Construction started in March 2016 and the park is expected to open in early 2017.

Q: What will be the size of Buffer Park when it is complete?

A: Buffer Park will be 2.35 acres.

Q: What will be the hours of operation for Buffer Park?

A: Buffer Park will be open daily from 6:00 am to 11:00 pm.

PUBLIC SAFETY

Q: How will Fire and Police vehicles get across the light rail in Santa Monica?

A: Police and Fire Departments have been working with the design engineers, Metro and City staff to have emergency vehicle preemption at several locations on Colorado Avenue. This means that fire trucks will have a planned route to take each time when crossing Colorado. In addition gate arm timing at numerous locations east of 19th Street has been updated to allow for optimal operation for fire and police.

Olympic and Cloverfield as well as Centinela and Exposition will be grade separated thus should not have an impact on police or fire vehicle operations.

Q: Will there be security at the train stations?

A: The Los Angeles County Sheriff has the primary responsibility for law enforcement service on the trains and stations throughout the Metro Light Rail system. The Santa Monica Police Department will respond to emergency calls on any train or at any train station in Santa Monica. We will work in conjunction with the Los Angeles County Sheriff to provide proactive policing to maintain a safe environment for those who utilize light rail or live in the area of the Expo Line.

Each station is equipped with an emergency telephone that is connected directly to the Metro and Sheriff Dispatch Center if no member of law enforcement is present. Additionally, each station is equipped with numerous cameras that are recorded and can be monitored by Metro and Sheriff Personnel.